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QUALITY POLICY

MIRAI TECHNOLOGY's Policy is developed to quality control in the provision of services in the field of IT software and hardware supply by maintaining an effective Quality Management System based on a process approach and customer orientation in full compliance with legal and other regulatory requirements.

MIRAI TECHNOLOGY is committed to the following principles:

- Sets quality objectives and achieves them by constantly identifying opportunities for improvement of the Quality Management System implemented in accordance with the requirements of the international standard ISO 9001:2015
- Ensures effective organization of service delivery at each stage of the project, defining the level of responsibility and communication lines, based on quality principles, applicable standards, and best practices, in full compliance with the requirements of all stakeholders
- Identifies, evaluates and keeps under constant control all the risks associated with the quality of services provided to the Consumer
- Ensures that all the needs and expectations of the Consumer are identified, analyzed and implemented
- Ensures that all services to the Consumers are provided by qualified specialists, competence assessment, career support and involvement in the processes of the Quality Management System, which are provided on an ongoing basis
- Conducts continuous monitoring of compliance and improving the quality of services through effective interaction with external providers

MIRAI TECHNOLOGY guarantees that the quality policy will be developed in a consistent manner and will be communicated to all employees and all stakeholders

Director

Timur Bashirov

